



EARLY INTERVENTION WORKSHOPS

TAFE NSW is pleased to be offering the following training opportunity to caseworkers and others employed by Specialist Homelessness Services (SHS) and associated organisations in the Hunter and New England Region.

These workshops are designed to build capacity across the sector in relation to Early Intervention, specifically personnel who work with children aged 12-15 and their families to prevent homelessness/risk of homelessness. Training focuses on the support of children and young people in this process.

WORKSHOP UNITS

- CHCYTH004 Respond to critical situations
- CHCYTH010 Provide services for young people appropriate to the needs and circumstances
- CHCYTH011 Work effectively with young people and their families
- CHCYTH012 Manage services response to young people in crises

**BE AMBITIOUS:
WITH PRACTICAL SKILLS AND
WORK EXPERIENCE**

FAMILY RESTORATION WORKSHOP

DAY 1: COMMUNICATION AND INTERVENTION TECHNIQUES

- Values and beliefs
- Respectful conversations
- Keeping respect-Best Practice
- How to manage abuse and associated attitudes and effects up front
- When all else fails

DAY 2: ADVANCED INTERVENTION SUPPORT AND PRACTICES

- Family values and beliefs
- Respectfully engaging with families and young people
- How to keep a relationship with family when the young person is in care
- Questions and answers about contact
- Engaging Case conferences
- Case planning - restoration



Samaritans

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FAMILY MEDIATION WORKSHOP

DAY 3: WHAT IS MEDIATION? PREPARATION

- Introduction to mediation
- Engaging participants
- Gathering information and analyse the issues
- Assess co-existing needs

DAY 4: MAINTAIN THE FLOW - FACILITATION

- Establish communication
- Manage the communication interactions
- Support individual young people and other participants
- Support problem solving negotiation
- Creative and inventive problem solving

DAY 5: CONSOLIDATE AND CONCLUDE - EVALUATION

- Assess level of agreement
- Information and referral
- Document and communicate outcomes
- Evaluate mediation
- Step four - Planning

WORKSHOP UNITS

- CHCMED001 Prepare for Mediation
- CHCMED002 Facilitate Mediation
- CHCMED003 Consolidate and Conclude Mediation

WORKSHOP DETAILS

This combined Family Restoration and Mediation course runs from 30 October to 3 November, 2017.

It is a 5 day course, delivered in a blended manner, with face to face classes supported by online material.

Tea, coffee, morning tea, lunch, and afternoon tea will be provided.

Accommodation may be included for approved applicants.

There are limited numbers per service provider.

You will be notified if your application to enrol has been successful.

LOCATION: TAFE NSW KURRI KURRI

www.hunter.tafensw.edu.au/services%20and%20facilities/campuses/pages/kurri_campus_profile.aspx

ACCOMMODATION: HUNTER VALLEY HOTEL ACADEMY

www.hunter.tafensw.edu.au/careerareas/fsh/pages/accommodation.aspx

This project is in partnership with NSW Department of Family and Community Services.

To apply for this workshop, please send an email to: deanne.hill@tafensw.edu.au.
Deanne will send instructions to enrol.

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